

Do you know a Homeless Veteran?

Question: Have you served in the Canadian Forces or with the RCMP? (It is more common for individuals to self-exclude themselves as a Veteran as they may feel the definition is different than their own)

If **YES** they may be eligible for services through Veterans Affairs Canada (VAC) listed below.

ALL VETERANS:

- **Case management**

VETERANS MAY qualify for:

- **Support to families, Veterans Independence Program, Health treatment benefits, Mental health supports, Long-term care, and disability benefits.**

Specific services for:

- *Traditional Veterans*, or those who served in the First World War, the Second World War or the Korean War.
 - **War Veterans Allowance (WVA):** VAC provides a regular monthly payment to low-income clients who meet certain requirements.
- *Modern-Day Veterans*, or those members and former members of the Canadian Forces (including those who served in special duty areas). Civilians who are entitled to benefits because of their wartime service. Survivors and family members of military personnel. Former members of the Royal Canadian Mounted Police (RCMP).
 - **Financial benefits:** VAC provides financial support to modern-day Veterans who have a service-related rehabilitation need or career-ending condition.
 - **Group health insurance:** VAC provides group health insurance at an affordable cost to modern-day Veterans who would not otherwise qualify.
 - **Rehabilitation:** Our rehabilitation program can help modern-day Veterans who need help to re-enter civilian life. This may include medical, psychological and vocational services.
 - **Career Transition Services:** VAC provides help in planning and making a successful transition from the Canadian Forces to civilian employment.

How do we contact Veteran's Affairs?

General Inquiries: English **1-866-522-2122** French **1-866-522-2022**

(Monday through Friday) this is a 1st contact resolution. Meaning people are answering your call.

24 Hour Toll-Free Crisis Help Line: 1-800-268-7708

Web Site: www.veterans.gc.ca

Want to talk to someone in Metro Vancouver (clients will not be refused entry)

- VAC has a case manager on site during business hours located at **900-605 Robson Street in Vancouver.**
- Or Outreach services every Wednesday and Friday 12:00pm to 4:30pm at the **Veterans Memorial Manor located at 310 Alexander Ave in Vancouver.**

Want to obtain more information on eligibility for Veterans? www.veterans.gc.ca

- Benefits browser and Search under Veteran type
- A list of benefits and services will be provided.

If the individual has been identified as a Veteran, is homeless, and requires immediate aid, please contact Phil Ouellet at 604-666-6177 and a staff member will be assigned to work with the Veteran.